





Ultimately, you should be able to link up the drawings (or flow charts if you get that sophisticated) of all employees who report to you to see:

- where things fall between the cracks.
- where duplication arises.
- double and triple loops in the work flow.
- where a process can be partially or entirely eliminated.

Where might you expect to find any of the above? Are these recurring problem areas that you've tried to fix before? If a Lean Systems exercise became employee-driven (in this case) would it help solve the problem?

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